

Senior Investigator Course

Become proficient in the TOP-SET Incident Investigation Method. Help your team investigate incidents to find the real root causes of why they happened to prevent recurrence.

Key benefits

- Learn to successfully lead an investigation team using the TOP-SET System.
- Practise each stage of investigation using TOP-SET Indicators, Storyboarding and Root Cause Analysis.
- Gain awareness of the human factors involved in incidents and investigation.
- Learn the fundamental skill of interviewing.
- Learn about creating incident reports and making recommendations.

Book now

For open-course places
courses@kelvintopset.com

For in-house courses
info@kelvintopset.com



Overview

This course equips professionals with an in-depth knowledge and understanding of TOP-SET, a complete incident investigation system that goes far beyond Root Cause Analysis. It is for organisations needing lead investigators who can act quickly when incidents happen and effectively take ownership of the investigation process.

As well as being taught, participants learn through experience of putting the 6-step TOP-SET Process into practice using 'real-world' scenarios and realistic case studies. This intensive and interactive course brings investigation theory to life, embedding the skills, competence and confidence necessary for application to any level of incident.

Participants gain access to:

- TOP-SET Digital Charts for use with online collaboration tools, e.g. Miro, Microsoft Whiteboard, Jamboard etc. (no additional software required)
- The TOP-SET App
- e-RCA – Root Cause Analysis eLearning Course (for 30 days)

Course details

Taught in person by an experienced tutor

- 3-day course
- Up to 16 people, small teams for groupwork
- Regular open courses are held globally, year-round.
- Private, in-house courses are available on request.

Certification

Kelvin TOP-SET Senior Investigator
valid for 4 years and CPD (21 hours)



“Great course with truly professional teachers. I’d recommend it to all my network with certain seniority in incident investigations and problem solving.”

Giulio Scalise, Head of HSE – RWE Renewables