

Investigator Course

Gain a strong understanding of the TOP-SET Incident Investigation Process to learn from and prevent incidents.

Key benefits

- Gain a sound understanding of the Kelvin TOP-SET Incident Investigation Method, and the confidence to contribute to investigations.
- Experience practical and interactive opportunities to practise skills throughout the day at key points of the TOP-SET Process: writing the incident statement, planning using the TOP-SET Indicators, investigating using the Storyboard, Root Cause Analysis and making SMART recommendations.
- Develop effective teamwork skills and co-operation in the investigation process.

Book now

For open-course places
courses@kelvintopset.com

For in-house courses
info@kelvintopset.com



Overview

This course is designed for anyone involved in incident investigation and problem solving who may be part of a larger incident investigation team.

Participants are taught how to use the easy-to-follow 6-step TOP-SET Incident Investigation and Root Cause Analysis Method to investigate incidents and put remedial actions in place to prevent recurrence.

Collaborative working combined with practical case studies embeds learning and prepares delegates for real-life investigation situations and becoming a more effective part of any incident investigation team.

Participants gain access to:

- TOP-SET Digital Charts for use with online collaboration tools, e.g. Miro, Microsoft Whiteboard, Jamboard etc. (no additional software required)
- The TOP-SET App

Course details

Taught in person by an experienced tutor

- 1-day course
- Up to 16 people, small teams for groupwork
- Regular open courses are held globally, year-round.
- Private, in-house courses are available on request.

Certification

Kelvin TOP-SET Investigator
valid for 4 years and CPD (7 hours)



“I have worked with and trained in various incident investigation methods; I like the Kelvin TOP-SET investigation method best. It’s both straightforward and sophisticated. Highly recommended.”

Arie van der Harst, HSEQ Professional and Coach – Business Owner, Shipping Lane