

Refresher Course for Senior Investigators

Revise, refresh and reinforce the Kelvin TOP-SET Incident Investigation System.

Key benefits

- Introduces new ideas and techniques in Root Cause Analysis. Delegates should be able to confidently critique an RCA by the end of the course.
- Examines the importance of understanding human factors and their impact on all incidents.
- Explores the difference between blame, fault and responsibility.
- Delegates will understand the key features of good team leadership and team dynamics during investigations.
- Increased awareness of personality bias and its impact on investigations.

Book now

For open-course places courses@kelvintopset.com

For in-house courses

info@kelvintopset.com



Overview

For Senior Investigators, this course not only helps to maintain certification and lead investigators' readiness to investigate any incident / problem when needed, it also updates and extends existing incident investigation and problem-solving knowledge and skills.

Participants gain access to:

- TOP-SET Digital Charts for use with online collaboration tools, e.g. Miro,
 Microsoft Whiteboard, Jamboard etc. (no additional software required)
- The TOP-SET App

Course details

Taught online by an experienced tutor

- 1-day course
- Up to 6 people, with groupwork through virtual breakout rooms
- Regular open courses are held globally, year-round.
- Private, in-house courses are available on request.
- Requires computer and internet download speed of 15Mbps (minimum)



Kelvin TOP-SET Refresher for Senior Investigators and CPD (3 hours, eLearning)



"TOP-SET is a simple, effective system that helps structure objective actions from unplanned events. In 20+ years of HSE management, this is the method I use and mentor every time. Highly recommended."

Jason Simmons, Head of SHEQ - Bioenergy Infrastructure Group