e-RCA - Root Cause Analysis eLearning Course



Professional Incident Investigation

Now with increased Administration functionality;

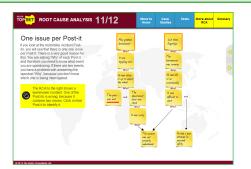
this course costs £90 for 90-

days access per user.

Learn how to successfully conduct a Root Cause Analysis and practise and perfect RCA thinking while enhancing problem-solving skills. The course can be completed online in c.4 hours and requires no prior knowledge of Root Cause Analysis. It is suitable for anyone who may be involved in incident investigation and those who wish to gain a better grasp of the fundamentals of good RCA.

This e-RCA course:

- teaches the fundamentals of good Root Cause Analysis;
- is highly interactive, straightforward and without industry jargon;
- can be accessed on most devices;
- compliments, enhances and consolidates existing RCA knowledge;
- acts as an excellent foundation for new incident investigators;
- helps even experienced investigators clarify the steps needed to get to the real root cause(s);
- has several realistic animated case-studies with highly interactive exercises and knowledge and understanding tests;
- provides a great opportunity to develop RCA thinking and the skills that are fundamental to completing an effective investigation;
- is a practical learning tool to increase confidence and competence in Root Cause Analysis.



Easy to follow instructions



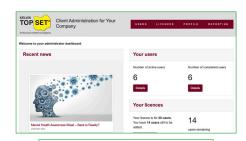
Interactive exercises & case studies



3 Tests to check & embed learning

For Managers / Administrators of corporate licences:

- Easy to navigate dashboard
- Manage licence activation and deployment
- Ability to setup subgroups (for different teams, business units, departments etc.)
- Full reporting functionality by individual and by subgroups
- Progress, performance and status reports can be easily exported



Administrator's Dashboard

"The course has far exceeded my expectations, both in the way it has been set out and in the way it is packed with informative, useful information. The content of this course exceeded any other e-training course that I have completed and I would definitely recommended this course to others. e-RCA is an excellent course which I thoroughly enjoyed. The course has been made exceptionally interesting for the learner and it became very addictive working through the scenarios." Kevin Madeley, Amey

On successful completion, participants receive Kelvin TOP-SET e-RCA and CPD certificates.